STOP-DON'T TAKE ME BACK TO THE STORE.
LOOK-FOR THE TOLL-FREE "HELP" TELEPHONE NUMBER.
LISTEN-AS THE EXPERTS TALK YOU THROUGH THE PROBLEM.

For immediate answers to your questions regarding operation,
missing parts or installation, call the

SOUTHWESTERN BELL FREEDOM PHONE®
Retail Sales Help Line at:

1-800-366-0937

Monday - Friday 8:30 a.m. - 9:00 p.m. EST
Saturday 8:30 a.m. - 12:30 p.m. EST

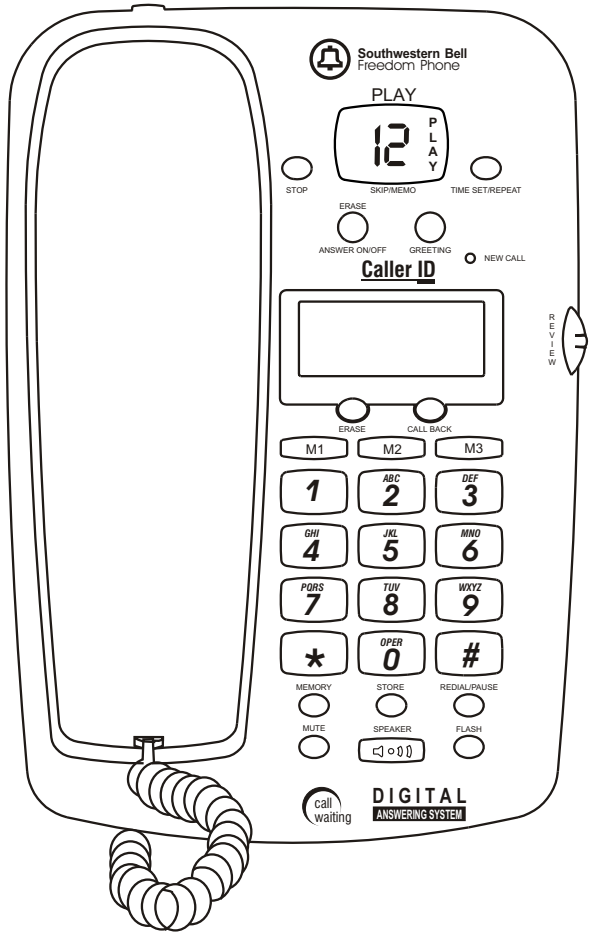
http: // www. swbfreedomphone. com

SOUTHWESTERN BELL FREEDOM PHONE®
7475 N. GLEN HARBOR BLVD., GLENDALE, AZ 85307

FM2572 Printed in China IB-4429

Southwestern Bell
Freedom Phone®

Integrated Speakerphone Telephone with Caller ID/Call Waiting and Digital Answering System



TOLL FREE HELP LINE
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FM2572 OWNER'S MANUAL

Southwestern Bell Freedom Phone® FM2572
Integrated Speakerphone Telephone with Caller ID/Call Waiting and Digital Answering System

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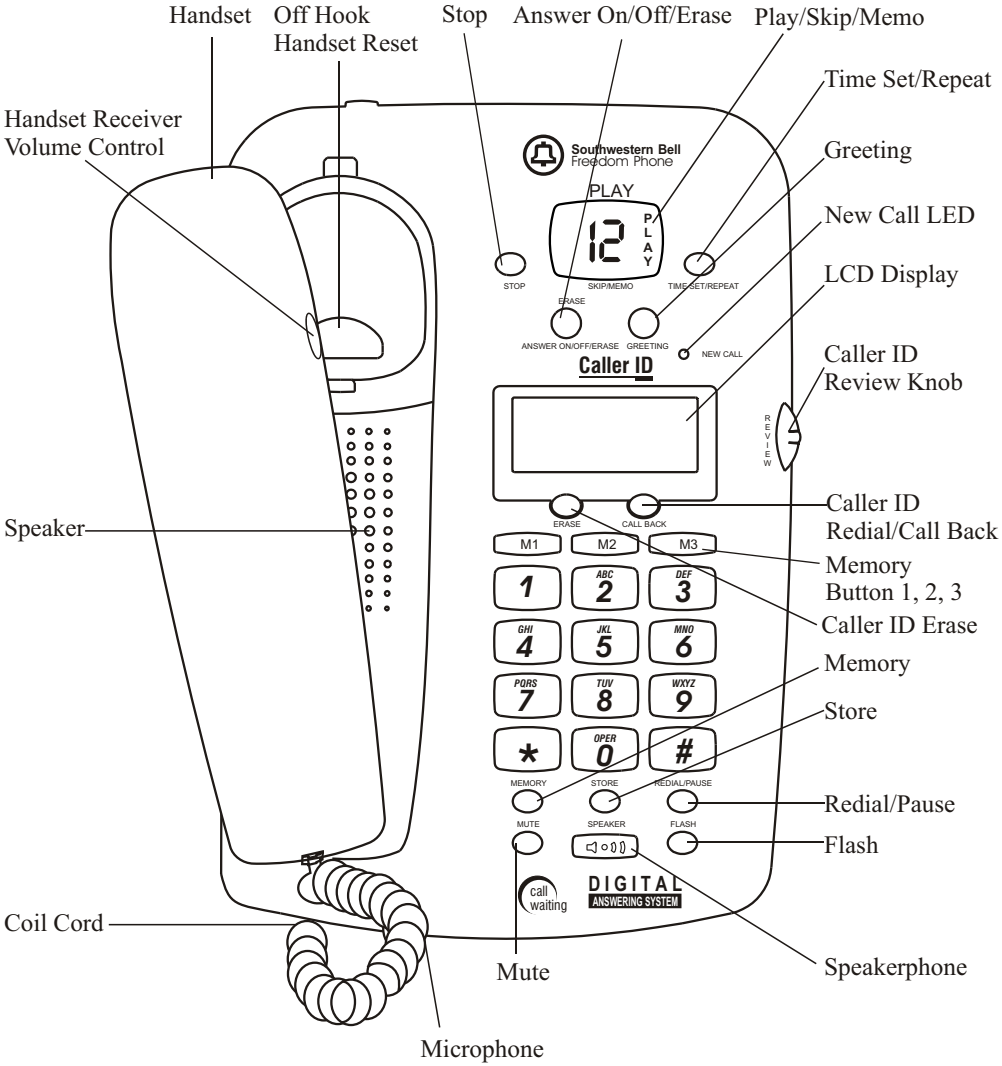
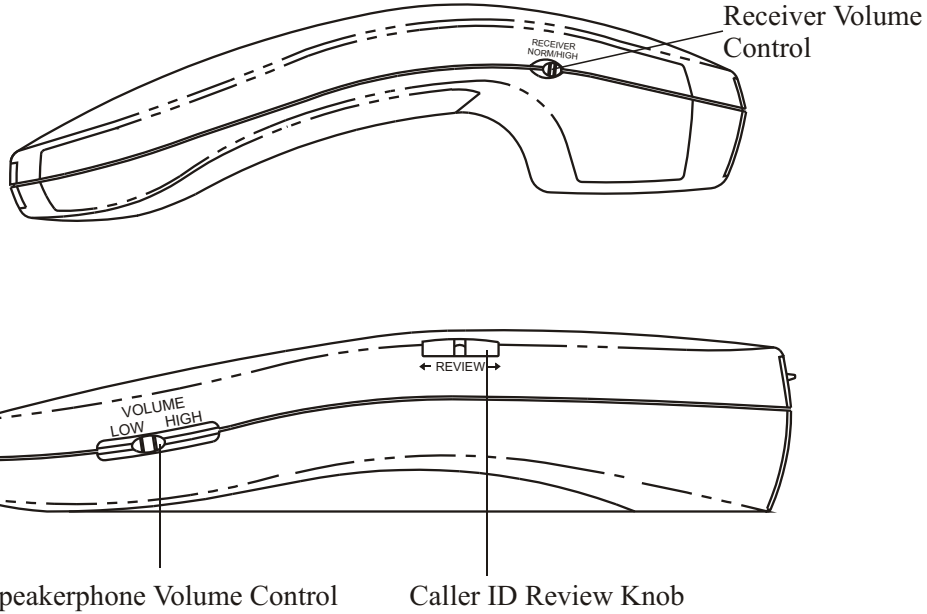
Location of Controls

TOP VIEW:

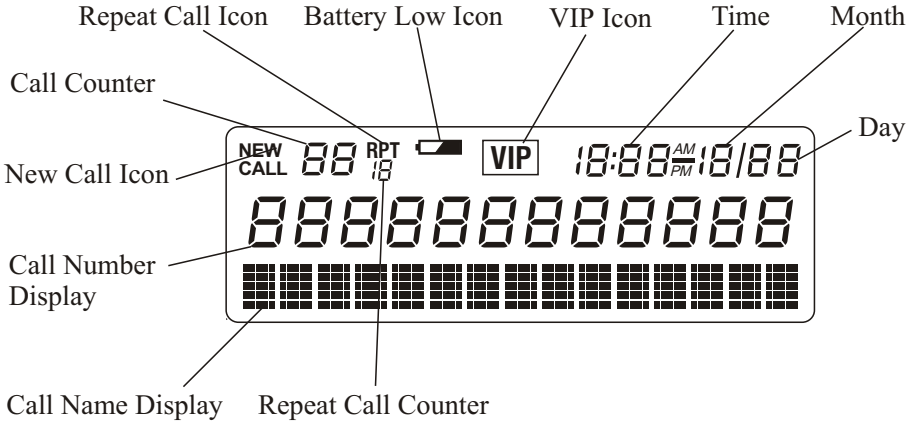


Location of Controls (Cont.)

SIDE VIEW:

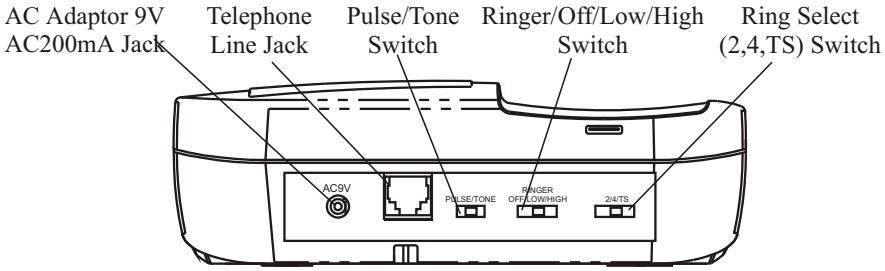


LCD DISPLAY:

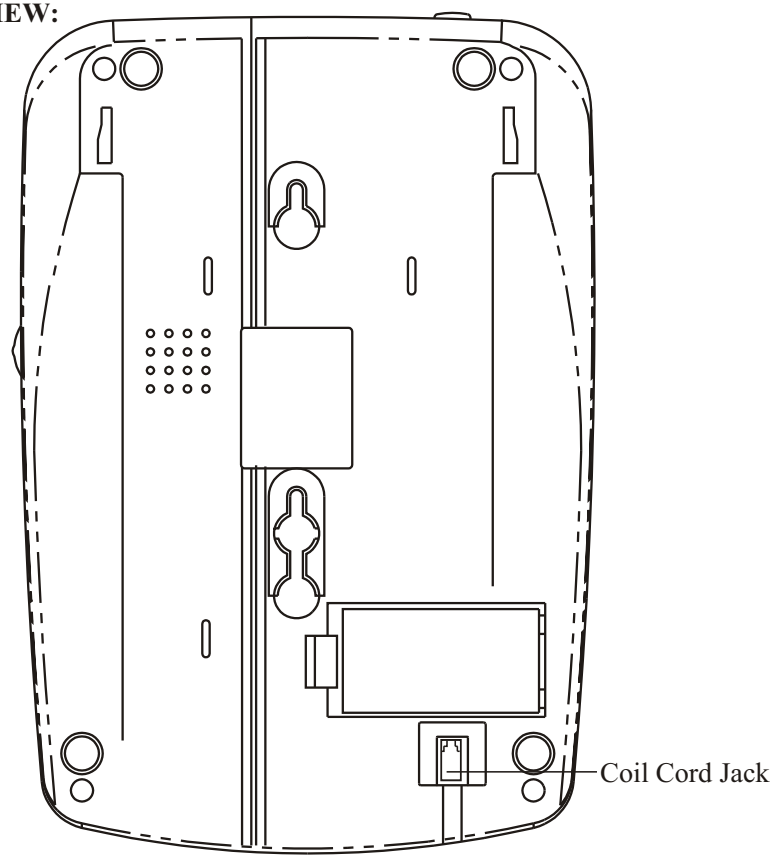


Location of Controls (Cont.)

REAR VIEW:



BOTTOM VIEW:



PLEASE READ IMPORTANT SAFETY INSTRUCTIONS ON PAGE 6 BEFORE USE.

Congratulations!

You have purchased an Integrated Speakerphone Telephone With Caller ID/Call Waiting and Digital Answering System manufactured to the highest standards of SOUTHWESTERN BELL FREEDOM PHONE® RETAIL SALES. You will enjoy the benefits of its deluxe features, which you can operate conveniently and accurately.

IMPORTANT SAFETY INSTRUCTIONS

BEFORE USING YOUR TELEPHONE EQUIPMENT, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK AND INJURY TO PERSONS, INCLUDING THE FOLLOWING:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall telephone jack and power outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water, for example, near a bathtub, washbowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool.
5. Do not place this product on an unstable cart, stand or table. The product may fall, causing serious damage to it.
6. Slots and openings in the cabinet and the back or bottom are provided for ventilation, to protect it from overheating. These openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed or other similar surface. This product should never be placed near or over a radiator or heat register.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
8. Do not allow anything to rest on the power cord. Do not place this product where the cord will be abused by persons stepping on it.
9. Do not overload wall outlets and extension cord, as this can result in fire or electric shock.
10. Never push objects of any kind into this product through cabinet slots, as they may touch dangerous voltage points or short out parts that could result in fire or electric shock. Never spill liquid of any kind on the product.
11. To reduce the risk of electric shock, do not disassemble this product, but take it to a qualified serviceman when some service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
12. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
    a. When the power supply cord or plug is damaged or frayed.
    b. If liquid has been spilled into the product.
    c. If the product has been exposed to rain or water.
    d. If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions because improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
    e. If the product has been dropped or the cabinet has been damaged.
    f. If the product exhibits a distinct change in performance.
13. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
14 Do not use the telephone to report a gas leak in the vicinity of the leak.

Safety Instructions for Batteries

CAUTION

TO REDUCE THE RISK OF FIRE OR INJURY TO PERSONS, READ AND FOLLOW THESE INSTRUCTIONS.

1. Use only the size and type of batteries mentioned in the Owner's Manual.
2. Do not dispose of the batteries in a fire. The cells may explode. Check with local codes for possible special disposal instructions.
3. Do not open or mutilate the batteries. Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
4. Exercise care in handling batteries in order not to short the batteries with conducting materials such as rings, bracelets, and keys. The batteries or conductors may overheat and cause burns.
5. Do not attempt to recharge the batteries identified for use with this product. The batteries may leak corrosive electrolyte or explode.
6. Do not attempt to rejuvenate the batteries identified for use with this product by heating it. Sudden release of the battery electrolyte may occur, causing burns or irritation to eyes or skin.
7. When replacing batteries, all batteries should be replaced at the same time. Mixing fresh and discharged batteries could increase internal cell pressure and rupture the discharged batteries.
8. When inserting batteries into this product, the proper polarity or direction must be observed. Reverse insertion of the batteries can cause charging, and that may result in leakage or explosion.
9. Remove the batteries from this product if the product will not be used for a long period of time (several months or more) since during this time the batteries could leak in the product.
10. Discard "dead" batteries as soon as possible since "dead" batteries are more likely to leak in a product.
11. Do not store this product, or the batteries identified for use with this product, in high-temperature areas. Batteries that are stored in a freezer or refrigerator for the purpose of extending shelf life should be protected from condensation during storage and defrosting. After cold storage, batteries should be stabilized at room temperature prior to use.

Save These Instructions

General Information

UNPACKING
This package contains:
- FM2572 Telephone with Caller ID/Call Waiting and Digital Answering System
- One (1) AC Adaptor 120V AC
- Owner's manual
- One (1) Desk Mount Bracket
- One (1) Fully Modular Coil Cord
- One (1) Long Fully Modular Telephone Line Cord (Long Straight Cord)
- One (1) Short Fully Modular Telephone Line Cord (Short Straight Cord)
- One (1) Quick Reference Guide
- Warranty Card (Part Of Owner's Manual)
- Remote Access Card

If anything is missing or damaged, contact the place of purchase. Keep the packaging to transport the telephone.

Helpful Tips From Customer Service

1. You must subscribe to Caller ID and Call Waiting service from your local telephone company for your FM2572 to operate.
2. Remove the "peel off label" covering the FM2572's display.
3. Plug one end of the telephone line cord into the TELEPHONE LINE jack on the FM2572 and the other end into the modular outlet in your telephone wall jack.
4. Plug the AC Power Adapter into the FM2572 before connecting it to the wall outlet.
5. Make sure you can read the display clearly. Adjust the display contrast by pressing and holding the CALL BACK and ERASE buttons at the same time for 2 seconds. Rotate the "REVIEW" knob to select the contrast. Press ERASE to confirm the contrast.

Installation

CAUTION

1. Never install telephone wiring during a lightning storm.
2. Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
3. Never touch uninsulated telephone wires or terminals unless the incoming telephone line has been disconnected at the network interface.
4. Use caution when installing or modifying telephone lines.

Note: Refer to "FCC Requirements" section on page 28 before connection to telephone line.

Telephone Installation

Battery Installation
1. Insert a ball point pen into the hole located in the battery compartment door (on the bottom of the base). This will loosen the door, and you should lift the battery compartment door.

2. Install one 9V Alkaline battery. One 9 volt battery (not included) is required to maintain your personalized greeting and recorded messages during a power failure. If there is a power failure and the battery is not installed, both your personalized greeting and recorded messages will be lost. NOTE: You must install 9 volt battery in order for the Caller ID and Telephone operation to function properly.

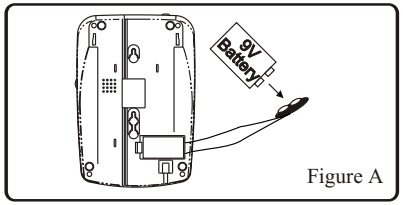


Figure A

3. Replace battery compartment door and snap into place.

Note: After installing a 9V battery, system displays "SET LANGUAGE ? ▲". Your FM2572 enters setting mode. (See Setting Up Your FM2572 section for details.)

Replace a new 9V alkaline battery when the Battery Low Indicator (BATTERY LOW ICON) appears on the LCD display. The battery level is indicated by the presence of the battery indicator during normal operation. If the 9 Volt battery is low or has been installed incorrectly, the battery low indicator will appear on the LCD display. (Fig. B)

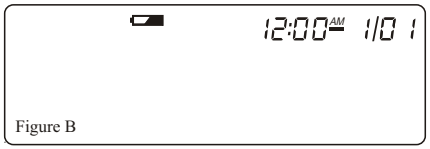


Figure B

Choose Your Location
Before making any connections, install the FM2572 near an AC power outlet and a telephone wall jack (RJ11C).

Desk or Table Installation
1. Connect the COIL CORD into the jack on the bottom of the base (Fig. C).

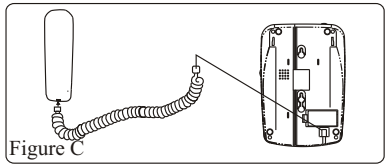


Figure C

2. Plug one end of the telephone line cord into the TELEPHONE JACK located on the back of the FM2572, and the other end into the modular outlet in your telephone wall jack (Fig. D).

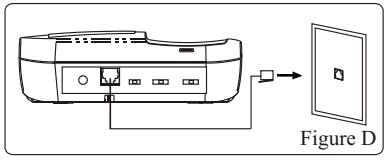


Figure D

3. Connect the AC adaptor into the AC ADAPTOR JACK on the back of the base and into the AC wall power outlet. Do not attach (staple, etc.) the power supply cord to the building wall (Fig. E).

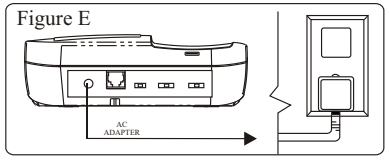


Figure E

The Message Counter will then countdown from 9 to 0. The unit is checking its memory, and you should not press any buttons.

Telephone Installation (Cont.)

When you plug in your unit for the first time, it will take approximately 14 seconds for the unit to check its memory (It will announce "Wait For Operation"). When the memory check is complete, your system will announce "Unit Ready" and will reset to answer incoming calls. It will answer incoming calls with a prerecorded greeting; "Hello,We are not available now; please leave your name and number after the beep." To record a personalized greeting refer to page 15.

4. Connect the desk mount bracket to the bottom of the base. This will tilt the base for enhanced Caller ID visibility.

Wall Mounting On a Wall Plate

1. Connect the coil cord into the handset jack and the jack on the bottom of the unit.

2. Connect the AC adaptor into the AC ADAPTOR JACK on the bottom of the unit and plug the other end into the 110/120 volt outlet.

3. Connect the short telephone line cord to the modular jack located on the bottom of the base. Insert the other end into the wall jack, making sure it snaps firmly in place (Fig.F).

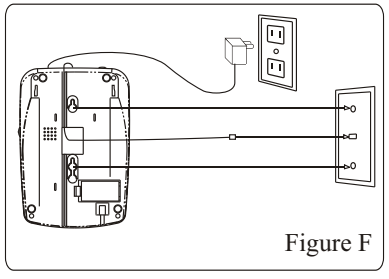


Figure F

4. Position the bottom of the base over the two studs of the wall plate. Pull down to lock in place (Fig.F).

On Two Screws

1. Fasten two screws into the wall, placing them 3-1/4" apart vertically. They should extend 3/16" from the wall.

2. Connect the coil cord into the handset jack and the jack on the bottom of the unit.

3. Connect the AC adaptor into the AC ADAPTOR JACK on the bottom of the unit and plug the other end into the 110/120 volt outlet.

4. Simply connect the long telephone line cord to the modular jack and thread through the groove on the bottom of the unit. (Fig.G)

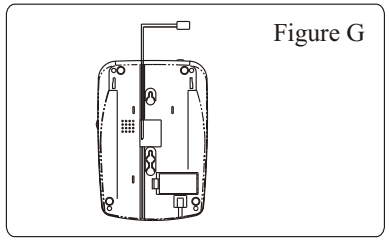


Figure G

5. Mount the unit by fitting the two screws into the keyway holes on the bottom of the base. Pull down gently for a snug fit. The LINE CORD should hang down behind the unit.

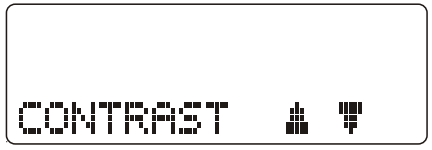
6. Plug the LINE CORD into the wall modular jack.

Setting Up Your FM2572

To Set Language

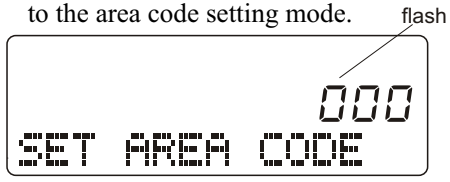
1. If "SET LANGUAGE" is not displayed on the screen, press and hold CALL BACK Button for 2 seconds. The LCD display will show:

2. Rotate the "REVIEW" knob to select English, French or Spanish.
3. Press the"ERASE" Button to confirm the language selected. The unit will then proceed to the contrast setting mode.



To Set LCD Display Contrast

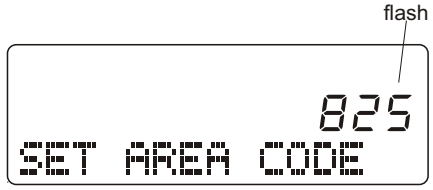
1. Rotate the "REVIEW" knob clockwise to make the contrast lighter or counter clockwise to make the contrast darker.
2. Press "ERASE" Button to confirm selection.The unit will then proceed to the area code setting mode.



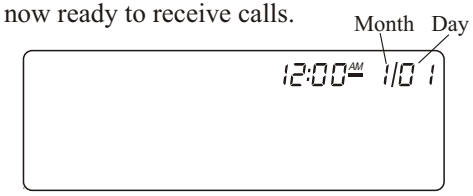
To Set Area Code

Note: In order for the Caller ID Redial feature to work properly, you must set your area code.

1. Rotate the "REVIEW" knob clockwise or counter clockwise until you have entered the correct first digit of your local area code. Press the "ERASE" Button to move to the next digit.
2. Repeat step 1 for the programming of the second and third digits of your local area code.



3. Press the "ERASE" Button again to end the setting. The display will show the default time and day. The unit is now ready to receive calls.



The correct date and time are automatically set when your FM2572 receives its first call.

Note:

1. If you try to use the telephone before finishing the Caller ID set up, or if you pause more than 40 seconds during any of the above steps, the display will show "SET LANGUAGE" to remind you to finish this sequence.

2. To set up your FM2572 again, press and hold the "CALL BACK" Button for 2 seconds to restart setup.

3. If you only want to adjust the LCD display contrast in standby mode or in review mode, press and hold the "CALL BACK" and "ERASE" Button at the same time. LCD will show "CONTRAST ? ▲", to indicate that your FM2572 has entered contrast setting mode.

Telephone Operation

Tone/Pulse Switch

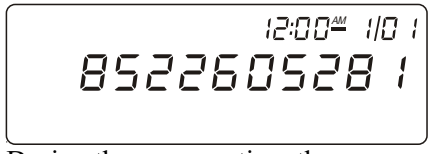
SET THIS SWITCH TO THE SERVICE (TONE OR PULSE) SUPPLIED TO YOUR PHONE.

If you are not certain of which service you have, set the switch to TONE. Lift the HANDSET and press any number on the KEYPAD. If the dial tone persists, reset to pulse.

Dialing a Call

1. Lift the HANDSET or press the SPEAKERPHONE Button (the SPEAKERPHONE Button will light).

2. When you hear a dial tone, dial the number.



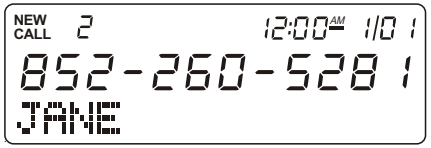
During the conversation, the Speakerphone loudness can be adjusted with the SPEAKER VOLUME CONTROL on the side of the BASE. The Receiver loudness of the Handset can also be adjusted with the RECEIVER VOLUME CONTROL on the side of the HANDSET.

3. At the end of the call, return the HANDSET to the cradle or, if you have used the SPEAKERPHONE, press the SPEAKERPHONE Button again. The SPEAKERPHONE Button LED will go OFF.

Receiving a Call

1. When you hear your phone ring, lift the HANDSET or press the SPEAKERPHONE Button (the SPEAKERPHONE Button will light).

After the first ring, the LCD display will light, the NEW CALL icon and call information will appear on the display, and the New Call LED will flash. The New Call icon and New Call LED continue flashing until you review ALL your new calls.



The caller ID information will be stored in the order received.

2. At the end of your call, return the HANDSET to the CRADLE or press the SPEAKERPHONE Button again (the SPEAKERPHONE Button LED will turn OFF).

When switching a call from the HANDSET mode to the SPEAKERPHONE mode, press the SPEAKERPHONE Button before you place the HANDSET in the CRADLE. To switch from the SPEAKERPHONE to the HANDSET, lift the HANDSET.

NOTE:

1. If you answer your telephone before the second ring, the unit will not display any caller ID information .

2. The information will be displayed on the LCD for 20 seconds. The maximum number of digits that can be displayed on the LCD is 10 and the maximum call count is 64 (old call + new call). Your FM2572 will automatically erase the oldest call record and replace it with the newest call record when the memory is full.

Telephone Features

Ringer Off/Low/High

Your FM2572 features a ringer which can be adjusted to loud (high) or soft (low). When you don't want to be disturbed, slide the switch to the OFF position. Now you can still make outgoing calls, but you will not be disturbed by incoming calls.

Redial

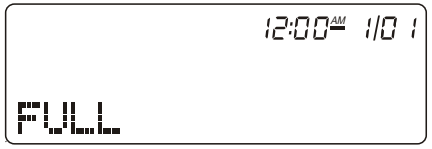
The last number you dialed (up to 32 digits) is automatically stored in REDIAL MEMORY.

To redial that number:

1. Lift the HANDSET or use the Speakerphone. You will hear a dial tone.

2. Press the REDIAL/PAUSE Button. The last number dialed is automatically redialed, including pause. The LCD will display: "REDIAL"

NOTE:
No Redial function is executed if the last number is more than 32 digits. "FULL" will be displayed.



Pulse/Tone Combination Dialing:

Combination dialing is useful to subscribers of rotary (pulse) service who wish to gain access to various low cost long distance and computer services otherwise unavailable to them.

- With the TONE/PULSE switch in the pulse (P) mode, dial your access number.
- Press the * Button (your telephone will change the dialing mode from pulse to tone, and a four second pause will be inserted automatically.)
- Dial your code/authorization number.
- When the call is completed, your telephone will return to the pulse dialing mode automatically.

NOTE: Combination dialing can also be used with the memory dialing feature for two-touch access of your long distance or computer service.

Pause

Whether you have Tone or Pulse service, you can insert a 4-second PAUSE into the dialing or storing of a number into memory to access custom and telebanking services, long distance, etc. Press the REDIAL/PAUSE Button at the desired point in the number. Press REDIAL/PAUSE again if an additional 4 seconds is needed.

Hearing Aid Compatibility

The FM2572 is compatible with inductively coupled hearing aids.

Flash

If call waiting is available from your telephone company and you have this service, you will be alerted by a signal (determined by your telephone company) if there is another call.

Note: The telephone will be muted momentarily while the LCD display shows the Caller ID information.

1. When you hear the signal, to access the new call without disconnecting the call you are on, press the FLASH Button.
2. To return to your original conversation, press the FLASH Button again. This procedure can be repeated as frequently as you desire.

Telephone Features (Cont.)

The FLASH Button can also be used to access a new dial tone without hanging up, and also to signal PBX or to activate various services if you are connected to PBX. If the "FLASH" Button is pressed, the LCD display will be cleared until the number is entered.

Mute Button
Prevent sound from your room from being heard by another party on the phone. Press and HOLD the MUTE button as long as you want this feature activated.

Call Timer
When you dial a call, after the first 8 seconds, the call timer will appear on the display for you to track the conversation time. It will disappear 8 seconds after you hang up.

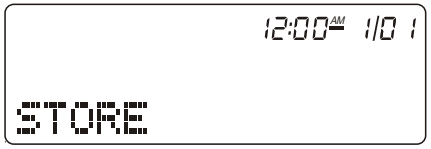
Memory Dialing

Your FM2572 is equipped with 13 memories (three priority, ten keypad) for programming your most frequently dialed telephone numbers. You can store up to 16 digits in each priority key (M1, M2, M3), or in each of the numeric keys 0 through 9 by following the steps outlined. Numbers must be stored with the handset lifted. Write down the stored names and telephone numbers on the memory label. It may be useful to attach the memory label to the back of the handset.

To Program Priority Keys:
1. **Lift the handset or press the SPEAKERPHONE button.**
   You will hear a dial tone.

NOTE: YOU MUST COMPLETE STEPS 2-5 WITHIN 10 SECONDS, OR ELSE YOU WILL HEAR AN ERROR MESSAGE FROM THE TELEPHONE COMPANY AND WILL BE EXITED FROM THE MEMORY MODE.

2. Press STORE Button.
   The LCD will show "STORE".



3. Dial phone number you wish to store (16 digits maximum). The LCD will show the number you dialed.

4. Press STORE Button again.
5. Press M1, M2 or M3 Button. The LCD will show the stored number and the memory location.

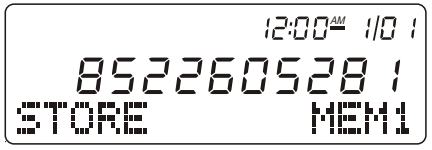
6. To continue programming priority numbers, repeat steps 2 through 5. To end programming numbers, return the HANDSET to the CRADLE.

If you wish to enter a 4-second Pause during dialing to access custom and telebanking services, long distance, etc., press the REDIAL/PAUSE Button at the desired point in the number.

Memory Dialing (Cont.)

To Program Frequently Called Numbers:
1. **Lift the handset or press the SPEAKERPHONE button.**
   You will hear a dial tone.
2. Press STORE Button.
   The LCD will show "STORE".
3. Dial the phone number you wish to store (16 digits maximum); the LCD will show the number dialed.
4. Press STORE Button again.
5. Press MEMORY Button to start the indirect memory storing process. The LCD will show: "MEM" and the memory location.

6. Press one of the 10 memory location buttons 0-9. Your number is now stored in the corresponding location; the LCD will show the memory location.



7. To continue storing numbers, repeat steps 2 through 6. To end, return the HANDSET to the CRADLE.

To Dial Priority Numbers:
1. Pick up the Handset or use the Speakerphone.
2. Press M1, M2 or M3. The LCD will show the memory number and location.
3. Your call will automatically be dialed.

To Dial Frequently Called Numbers:
1. Pick up the Handset or use the Speakerphone.
2. Press MEMORY Button. The LCD will show "MEM".
3. Press the desired memory location button (0-9).
4. Your call will automatically be dialed.

To Erase A Stored Number
To erase a stored number, simply store a new number in the same location. The new number will replace the old one.

Answering System Operation

To Turn System ON

Press the ANSWER ON/OFF/ERASE key on the base to turn on the answering system. The message counter will turn on and the unit will say "Answer On". If the clock is set, the unit will announce the current time. If the clock is not set, the unit will remind you to set the time and day.

To Turn System OFF

Press again to turn unit off. The message counter will turn off and the unit will say "Answer Off."

Recording Outgoing Greeting

Your system comes with a prerecorded outgoing greeting; "Hello. We are not available now, please leave your name and number after the beep" To record your own personalized outgoing greeting:

1. Press and hold down the GREETING button. The message counter will turn off.
2. After you hear one beep, speak clearly towards the built in microphone (in the front of the base). You have a maximum of 30 seconds to record your greeting. Your recording time should not be less than 2 seconds. The message counter will not light when the unit is recording your greeting.

Answering System Operation (Cont.)

Sample message:

"Hello, this is _____.
I can't come to the phone right now. Please leave your name and phone number after you hear the beep. You have 60 seconds to leave your message. Thank you for calling."

3. When finished, release GREETING button.
Note: If the unit beeps while you are recording your greeting, you have exceeded the 30 second time limit. Record a shorter greeting.
4. Unit will beep once and play back your recorded outgoing greeting and then reset to answer incoming calls.

Checking Your Outgoing Greeting

1. Press and release the GREETING button.
2. Your outgoing greeting will be played back to you, beep once, then reset to answer incoming calls.

3. Use the slide VOLUME Control on the side of the base to set the speaker to the desired sound level.

Setting the Voice Time/Day Stamp

The FM2572 records the time and day at the beginning of each message, if the clock has been set.
Note: When setting the Time/Day, do not allow more than 20 seconds to go by in between any step.
1. Press the TIME SET/REPEAT button. The unit will say "To set clock, press and hold TIME SET button."
2. Press and hold the TIME SET/REPEAT button for 2 seconds.

Day Set

1. The unit will say "Time is not set, Monday 12:00 AM. Press ON/OFF button to set day. When you hear correct day, press TIME button."
2. Repeat pressing the ANSWER ON/OFF/ERASE button until you hear the correct day. The unit will say "Monday." "Tuesday." etc.
3. Once you hear the correct day, press the TIME SET/REPEAT button.

Hour Set

1. The unit will say "Press ON/OFF button to set hour. When you hear the correct hour, press TIME SET/REPEAT button."
2. Repeat pressing the ANSWER ON/OFF/ERASE button unit you hear the correct hour. The unit will say "12","1","2", etc. to signify the hours of the day.
3. Once you hear the correct hour, press the TIME SET/REPEAT button.

Minute Set

1. The unit will say "Press ON/OFF button to set minute. When you hear correct minute, press TIME button."
2. Repeat pressing the ANSWER ON/OFF/ERASE button until you hear the correct minute. The unit will say "0","01","02", etc. to signify the minutes of the hour.
3.Once you hear the correct minute, press the TIME SET/REPEAT button.

AM/PM Set

1. The unit will say "Press ON/OFF button to set AM or PM. When you hear correct setting, press TIME button."
2. Press the ANSWER ON/OFF/ERASE button. The unit will say "AM". Press the ANSWER ON/OFF/ERASE button to change to "PM" and press again to change back to "AM".

Answering System Operation (Cont.)

3. Once you hear the correct setting, press the TIME SET/REPEAT button to complete the procedure. You will hear the time and day you have set. If you want to set a new time/day, press and hold TIME SET/REPEAT button.

Note:
During the Time Setting procedure, press the PLAY/SKIP/MEMO button to move backwards in that particular sequence (i.e. Sunday, Saturday, Friday).

To Record a Memo

1. Press and hold the PLAY/SKIP/MEMO button. The message counter will turn off.
2. After the beep, record your message (up to 60 seconds) through the microphone in the front of the base.

3. When your message is completed, release the PLAY/SKIP/MEMO button. The digital message counter will indicate a revised message count. When a MEMO is recorded, your unit considers it as a standard message and will include it in the message count.

Note:
When Memory is full during recording, the unit will announce: "Memory is full."

Ring Select

You can select the number of rings in which a call will be answered. Set the Ring Select switch (on the side of the base) to 2 or 4 calls, or Toll Saver (TS).

Toll Saver

Your unit has a built-in automatic toll saving feature. This feature lets you know if you have received any new messages before it answers, thus saving you on long distance costs.

How Toll Saver Works

IF YOU HAVE SET THE RING SELECT SWITCH TO TOLL SAVER (TS), when calling your unit from a remote location to check for your messages, listen to the number of rings:

1. **No New Message Received**
If your phone rings more than two times, you have no new messages. You can hang up on the third ring before your unit answers, and save the cost of the call.

Note: If no new messages are received, your unit will answer the call after the fifth ring.

2. **New Messages Received**
If your unit answers after only 2 rings, you have received new messages. Refer to page 20 for message retrieval instructions.

Voice Activated Recording (VOX)

Your FM2572 records messages for up to 60 seconds as long as the caller speaks. To avoid unnecessary pauses due to hangups and to save message capacity, your unit will automatically stop recording after 7 seconds of silence.

Message Playback

Incoming Messages

When the Message Counter is lit, the machine is ready to answer calls.

Note: The machine hangs up and resets to answer the next call in the following cases: the caller hangs up, the message length exceeds 60 seconds, there are more than 7 seconds of silence or there is a steady tone (dial tone) for 7 seconds.

The FM2572 can record up to 14 minutes of incoming messages. The maximum recording time for each incoming message is 60 seconds.

Message Playback

The Digital Message Counter displays the number of messages received. The number displayed indicates the number of messages received (up to 19). When the counter flashes, you have received new messages.

To Hear Your Messages

1. Press and release the PLAY/SKIP/MEMO Button. The unit will playback the incoming or MEMO messages in the order they were received.

2. The set day and time will be heard before each message, if it has been set (see page 16 for Time/Day Stamp Setup Instruction).

NOTE: If there are new messages, only the new messages will be played, otherwise all messages will be played.

3. After the last incoming or MEMO message has been played back, the unit will say "No more messages. Press and hold the ERASE button to erase all messages."

4. Press and hold the ANSWER ON/OFF/ERASE button, and the unit will say "Press ERASE button again to erase all messages."

5. Press the ANSWER ON/OFF/ERASE button again, and all messages will be erased.

6. Unit will reset to answer incoming calls.

To Stop Playback of Incoming Messages

Press and release the STOP button. Your unit will reset to answer incoming calls and will save all messages.

To Repeat the Current Message

During playback, press and quickly release the TIME SET/REPEAT button ONCE.

To Repeat the Previous Messages

During playback, press and release the TIME SET/REPEAT button TWICE.

To Skip to the Next Message

During playback, press the PLAY/SKIP/MEMO button to skip to the next message.

To Erase Your Messages

MESSAGES WILL BE SAVED UNLESS YOU ERASE THEM.

Message Playback (Cont.)

While playing messages, press and release the ANSWER ON/OFF/ERASE button. The unit will announce "Press ERASE button again to erase message." Press the ANSWER ON/OFF/ERASE button again withing 5 seconds. It will announce "Message erased" and erase that particular message. At the end of the last message, press and hold the ANSWER ON/OFF/ERASE button; ALL MESSAGES WILL BE ERASED.

Message Capacity Full Detection

When the message capacity is full, the unit will answer the phone and say "Hello, our machine can't accept messages, please call again," pause 10 seconds, and then automatically disconnect the telephone line. The message counter will flash and display "F".

Call Interrupt

If the unit answers before you do, you can turn it off by picking up any extension phone or pressing SPEAKER button on your base. If the unit does not stop answering, press the hook switch or FLASH for about one second and release. You may also press the STOP button on the base.

Call Screening

To listen to an incoming call without picking up the phone, let your unit answer the phone when it rings. If you don't want to talk to the caller, let your unit take a message, and adjust the volume control on the side of the unit to listen. If you don't want to listen to the caller's message, lower the volume.

Note:

Callers will be unaware that you are screening their calls. If you want to talk to the caller, pick up an extension phone or press SPEAKER button on your base.

Power Failure Protection/Battery Backup

If an AC power failure occurs, or the power plug comes out of the wall, your unit will shut down until the power is restored.

When the power is restored, any messages recorded before the power failure will be saved IF YOU HAVE INSTALLED A 9 VOLT BATTERY. The message counter will indicate the number of messages received.

If your unit is not operating properly when the power is restored, proceed with a unit reset.

To Reset Unit

1. Unplug the AC adaptor from the power outlet.
2. Remove the 9 volt battery. Replace with a fresh 9 volt battery (see page 9).
3. Plug AC adaptor back into power outlet.
4. Record a new personalized outgoing greeting and reset the voice Time/Day Stamp (see page 16).

IMPORTANT

During a power outage, your unit will NOT function even if a 9 volt battery is installed. The battery will save your outgoing greeting and any incoming messages you may already have received.

Remote Operation

Remote Security Code
To access answering functions from an outside line, you will need to enter the three-digit security code located on the bottom of the base. Write this number on the REMOTE ACCESS CARD, which you can keep in your wallet.

Remote Turn On
1. Call your phone number from a touch-tone phone.
2. The unit will turn on automatically after 10 rings and play your outgoing greeting.
3. Hang up the phone, and all subsequent calls will be answered.

Message Playback
1. Call your phone number from a touch tone phone.
2. After your unit answers and plays the outgoing greeting, you will hear one beep to signal that it is ready to record an incoming message.
3. Within ten seconds of the beep dial your 3 digit security code. Press and hold each digit for 2 seconds, allowing a minimum of 2 seconds between digits.
4. Your unit will emit 4 short beeps once the correct code is detected and will playback all incoming messages. After the last message, the unit will announce "No more messages", emit a beep, and then announce "Enter security code to repeat playback."
NOTE: If you have no messages, the unit will answer "No messages".
5. To repeat the remote message playback, dial your 3 digit security code again within 10 seconds.
6. To end the remote message playback hang up. All messages are automatically saved and your unit will reset itself to answer the next incoming call.

Remote Message Erase
1. After listening to your messages, the unit will announce "No more messages", will sound a beep, and will announce "Enter security code to repeat playback". After 10 seconds, the unit will sound another beep and will announce "Enter security code to erase all messages".
2. To ERASE ALL OF YOUR MESSAGES, dial your 3 digit security code, pressing and holding each digit for one full second.
3. Your unit will announce "All messages erased", and disconnect the line. All messages will be automatical-ly erased and your system will reset itself to answer the next incoming call.

To Retrieve Messages Remotely When Recording Memory is Full
1. When the maximum digital recording memory is reached, the unit will answer all incoming calls with "Hello, our machine cannot accept messages. Please call again."
2. Within 10 seconds after the outgoing greeting, dial your 3 digit security code.
3. Your unit will emit 4 short beeps once the correct code is detected and will playback all incoming messages.
4. Refer to the "Remote Message Erase" instructions to erase your messages and make room in memory for new messages.

IMPORTANT
Remote message retrieval will not work when calling from a rotary or push-button pulse dialing phone unless a tone generator is used. Also, some tone dialing phones (cellular, PBX, etc.) only output tones for a fraction of a second. If you experience difficulty with remote operation, try another phone, or use a separate tone generator.

NOTE: A wallet size Remote Access Card is included to carry with you. This card references each of the remote functions.

Message Counter Indications

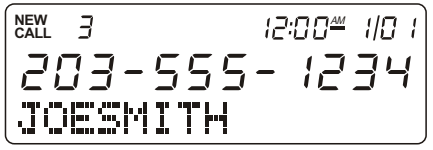
SITUATION	MESSAGE COUNTER INDICATOR
System is in answer mode and is ready to receive call.	The message counter is lit solid.
New messages have been received.	The message counter flashes and displays the number of new messages received.
When the message capacity is full.	The message counter flash and display "F".
System is in answer off.	The message counter turn off.

New Call LED Indications

SITUATION	NEW CALL LED INDICATOR
No new call	Off
There is a new call.	Flash
When receiving a VIP call.	Flash 4 times each time the phone rings.
When the incoming VIP call is a call waiting caller ID call.	Flash 4 times every 6 seconds until the call disappears.

Caller ID Features

Receiving Call Waiting Caller ID
When you are on an existing phone call, your FM257**2** will display incoming call waiting Caller ID information.
1. You will hear a beep and the telephone will be muted momentarily while the LCD display shows the Caller ID information of the second caller.
2. The NEW CALL LED indicator will flash.



3. When you press the FLASH button to access the call waiting call, the LCD will display the call waiting Caller ID information.

IMPORTANT:
You must subscribe to call waiting Caller ID service from your local telephone company in order to receive call information.

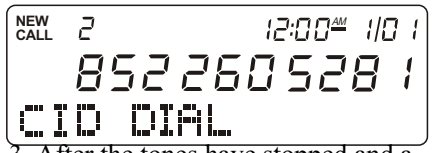
Reviewing Calls
1. To review the Caller ID information slowly (about 1 record/second), rotate the "REVIEW" knob (on the side of the base) clockwise or counter clockwise half way. Make sure to keep the knob in that position for at least 2 seconds.

2. To review the Caller ID information quickly (about 5 record/second), rotate the "REVIEW" knob clockwise or counter clockwise completely, until the knob stops.

Caller ID Features (Cont.)

Caller ID Redial
The FM2572 allows you to redial a phone number stored in the Caller ID memory by pressing the "CALL BACK" Button while reviewing a call record. To redial a call record, follow these steps:

1. Rotate the "REVIEW" knob to select the Caller ID number that you want to dial.
2. Press and release the "CALL BACK" Button. The number will scroll across the screen from right to left as it is dialed, and the speakerphone will automatically be turned on.



3. After the tones have stopped and a connection has been made, lift the handset or just speak.

With current Telecom redialing situations, there are 4 redial options: (1) 7 digits without a 1 prefix; (2) 7 digits with a 1 prefix; (3) 10 digits without a 1 prefix; and (4) 10 digits with a 1 prefix.

1. 7 digits without a 1 : Assuming that you have programmed your correct area code, redial your local call by pressing the "CALL BACK" Button once.

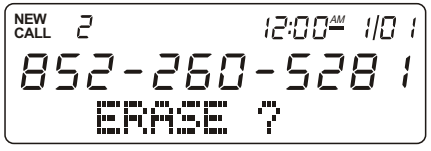
2. 7 digits with a 1 : Assuming that you have programmed your correct area code, scroll to the local 7 digit call you wish to redial. Simply press the "CALL BACK" Button twice.

3. 10 digits without a 1 : Due to the software setup of the FM2572, the user is instructed to insert their 3 digit local area code. In some areas of the country, one must include their area code when making a local call. To solve this issue, the user must reprogram their FM2572 to another 3 digit "fictitious" area code. We recommend using an area code not currently being used in the U.S. (i.e. 100, etc.) Once your area code is programmed as above, your FM2572 will show all "10 digits" for every incoming call. To redial a local 10 digit call, press the "CALL BACK" Button twice in succession. The "1" prefix is then omitted and the local 10 digit call is redialed out.

4. 10 digits with a 1 prefix: Simply scroll to the desired Long Distance 10 digit call you wish to dial out. Press down the "CALL BACK" button once and release. If your area requires that you add 1 and your area code even if the call is within the same area code, then you must reprogram your FM2572 to another 3-digit "fictitious" area code. The "1" prefix will be added before the 10 digit number and your long distance call will be dialed out.

Note: Use caution when pressing the CALL BACK button. Press and release rapidly; if the CALL BACK button is held down too long, the "VIP" feature will be activated.
IF THE CALLER ID RECORD DISPLAYS "PRIVATE CALL" OR "OUT OF AREA", THE REDIAL FUNCTION WILL NOT WORK FOR THAT PARTICULAR RECORD.

Caller ID Erase
To Erase a Single Call
1. Rotate the "REVIEW" knob to review the Caller ID records you received.
2. Press "ERASE" Button to erase the call displayed; the LCD will show "ERASE?".



Caller ID Features (Cont.)

3. Press "ERASE" Button again; the CID will be erased and the LCD will display the next call message.

To Erase All Calls
1. Rotate the "REVIEW" knob to review the Caller ID records received before erasing all calls.
2. While the display is in standby mode, (Rotate the "REVIEW" knob to the middle position, until there are no Caller ID records displayed) press and hold the "ERASE" Button for 2 seconds. The LCD will show:

3. Press the "ERASE" Button again; ALL VIEWED messages will be erased.

NOTE:
1. If there are messages that have not been reviewed, the "Erase All Calls" function cannot be performed.
2. VIP (Priority) calls will not be erased when you erase all calls. See VIP CALLS section for details.

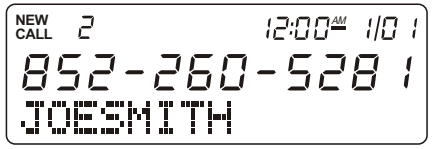
If you have priority calls in memory, the display will show "CALL XX" when all other calls have been erased.

VIP (Priority) Calls
The FM2572 allows you to create VIP (priority) call records. When a VIP (priority) call is received, the new call LED will flash 4 times each time the phone rings, to alert you this is a VIP (priority) call.

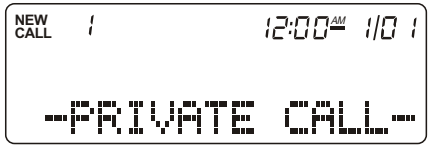
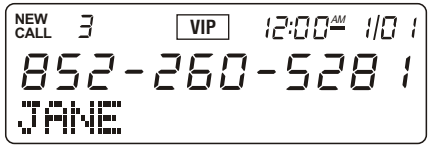
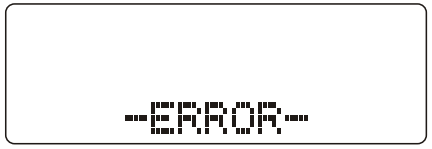
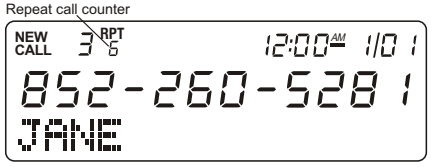
NOTE: When the incoming VIP call is a call waiting Caller ID call, NEW CALL LED will flash 4 times every 6 seconds until the call disappeared.

To Create a VIP Call:
1. Rotate the "REVIEW" knob to view the caller ID information you received.
2. Press and hold "CALL BACK" Button for 2 seconds until the "VIP" icon is displayed.

To Remove a VIP Call:
1. Rotate the "REVIEW" knob to display the call you have marked "VIP".
2. Press and hold "CALL BACK" Button for 2 seconds. The "VIP" icon will disappear.



LCD Description

LCD Display	Description
	The Caller's number is 8522605281. The Caller's name is JANE. (When you are on an existing phone call, the call you received is a call waiting caller ID.)
	The Caller ID information is missing the Caller's name and number because it is Out-of -Area.
	The Caller ID information is missing the caller's name and number because it is a Private Call.
	The caller ID is a VIP (priority) call.
	The Caller ID information received is invalid; the call counter remains unchanged.
	The same call has been received more than one time. The counter shows the number of times repeated. When it is more than 19 times, it shows "19" only. The time will be updated with each call.

Answers To Commonly Asked Questions.

Section One - General

Q. My unit won't work. What do I do?
A. You may need to install your unit again. Replace the 9 Volt Battery. If that doesn't work, call the Toll Free Help line at 1-800-366-0937 Monday - Friday 8:30 am - 9:00 pm or Saturday 8:30 am - 12:30 pm (EST). You can also visit our website at http: // www. swbfreedomphone. com

Q. Can my unit be left on for a long period of time?
A. Your unit is designed to be on 24 hours a day.

Q. My AC Adaptor feels warm to the touch. Is this normal?
A. It is characteristic of your AC Adaptor to feel slightly warm. There is no need to be alarmed.

Q. Will my unit operate in a very cold or hot environment?
A. Your unit is designed to perform most efficiently at room temperature. However, it can be used in environments ranging from 50º F to 120º F .

Section Two - Caller ID

Q. Why are some of the digits on the display missing?
A. Information in the Transmission is unable to be decoded by your unit and could not be displayed. If the error affects only a single digit, the display will sometimes show a "_" in the area of the digit effected. Your telephone is able to recover all available information, making it possible for you to determine who the call is from.

Q. How many calls can be stored In Caller ID memory?
A. The telephone number, name (if available), and time/day of up to 64 calls will be stored in memory.

Q. Will the time/day of the Caller ID information always match the time/day of the answering machine message?
A. The time/day of the Caller ID information is automatically set by the telephone company. The time/day of the answering machine is set by you, so these two time/day settings may be different.

Answers To Commonly Asked Questions. (Cont.)

Section Three-Answering Machine

Q. My answering system won't work. What do I do?
A. You may have had a power failure and need to reset your machine. Refer to the "To Reset Unit" procedure on page 19 or "To Turn System On" on page 15.

Q. How do I know that messages are saved?
A. The FM2572 automatically saves messages unless you press the ANSWER ON/OFF/ERASE button.

Q. How often do I need to replace the 9 Volt battery?
A. You should replace the 9 Volt battery once a year or after a power outage.

Q. How do I know my system is set to answer calls?
A. When the message display indicator shows a number that is lit solid or flashing, your unit is ready to answer calls. After most modes of operation (such as after recording your outgoing greeting) the unit will automatically switch to the answer mode.

Q. When I try to record a new outgoing greeting, the old greeting plays back. Why?
A. Pressing and RELEASING the GREETING button will play back the current outgoing greeting.
To record a new outgoing greeting, you must press and HOLD the GREETING button while you record your greeting.

Q. What is the maximum length of the outgoing greeting that I can record on my unit?
A. Your outgoing greeting recording time is up to 30 seconds.

Q. I am checking my messages remotely from a touch tone telephone, but my unit will not play back my messages. Why?
A. Although the telephone you are using is a push button telephone, the telephone line over which you are calling may not be a standard touch tone line. Try calling your unit from a different location (e.g., a pay telephone).

Q. Does my unit have to be set on tone (T) to access my unit remotely?
A. No, but you must call from a touch tone telephone system to retrieve your messages.

Q. I am calling from a remote phone to check my messages. What will happen if I hang up before all of my messages are played back?
A. Your unit will save your messages and reset to answer incoming calls.

Q. What is the range of my remote feature?
A. Your remote will work from any touch tone telephone in the world that is compatible to the U.S.A. specifications, does not have any unusual or loud background noise, and is able to produce a tone of at least 2 seconds when you enter your security code.

Trouble Shooting Guide

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
No dial tone	Improper installation.	Recheck all modular plug connections.
	Problem with the wiring.	Try another phone jack. If your phone works on another jack, it is likely you have a problem with your wiring. Contact your local phone company.
Cannot make outgoing calls	Tone/pulse switch is not set correctly.	Check the Tone/Pulse switch. If positioned in Tone (T) mode, switch to Pulse (P). You may have pulse dialing service.
The phone does not ring.	Ringer Off/Low/High switch is not set correctly.	Set the ringer Off/Low/High switch to the Low or High position.
	Too many telephones are installed on the same line.	Contact your local telephone company to determine the maximum number of extensions for your calling area.
Memory dialing does not work.	The memory storage procedure was not followed correctly.	Carefully review the store sequence and re-enter your programmed number.
The sound volume is too low.	Another extension is off hook.	Hang up the extension. Adjust the VOLUME switch on the side of the base.
Your telephone rings but the FM2572 doesn't show any Caller ID information.	The telephone line is not connected properly to the unit.	Connect the telephone line into the back of the unit. Check with your local telephone company to be sure Caller ID service is being provided on your telephone line.
The display screen is blank.	The battery needs to be installed or replaced.	Replace the 9V alkaline battery.

Trouble Shooting Guide (Cont.)

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
You cannot redial a call record.	Your local area code is not programmed.	Reprogram the local area code.
	The number displayed is incorrect.	Verify the number displayed during redial. Data received were possibly corrupted during the transmission through the telephone lines. Dial the telephone number manually on your telephone.
"Error" appears on the display.	Bad data may have been received.	Pick up the phone after the second ring.
You can't receive call waiting messages.	This service is not available.	You must subscribe to this service from your local phone company. The phone must be off-hook to hear the call waiting Caller ID alert signal.
Answering system will not operate.	You may have had a power failure.	Proceed with a unit reset (page 19).
No answer	Unit is in the "OFF" mode.	Check to verify message counter is lit. Press ANSWER ON/OFF/ ERASE control to turn unit on.
	AC adaptor is disconnected from wall outlet or back of unit.	Reconnect AC adaptor into wall outlet and back of unit.
	Power to electrical outlet may be off.	Check to see if electrical outlet is controlled by a light switch and power is on. Wall outlet may not be functioning. Try connecting to a different wall outlet.
	Telephone line is not connected to wall jack.	Connect telephone line into wall jack. Telephone wall jack may not be functioning; try connecting unit into a different telephone wall jack.
After a power outage, outgoing greeting and incoming messages are lost.	A 9 volt battery has not been installed or needs to be replaced.	Install a fresh, alkaline 9 volt battery to maintain your personalized outgoing greeting and incoming messages in the event of another power outage.

Trouble Shooting Guide (Cont.)

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
No incoming messages recorded.	Unit is in the "ANSWER OFF" mode.	Check to verify message counter indicator is lit with the message number displayed. If not (or if the display shows "F"), press ANSWER ON/OFF/ERASE control to turn unit on.
	AC adaptor is disconnected from wall outlet or back of unit.	Reconnect unit into wall outlet or back of unit. Try connecting to a different wall outlet.
	Power to electrical outlet may be off.	Check to see if electrical outlet is controlled by a light switch and power is on.
	Telephone line is not connected to wall jack.	Connect telephone line into wall jack. Try connecting unit into a different telephone wall jack.
No remote operation.	Unit is in the ANSWER OFF mode.	Check to verify message counter is lit with the message number displayed.
	AC adaptor is disconnected from wall outlet or back of unit.	Reconnect unit to wall outlet or back of unit. Try connecting to a different wall outlet.
	Power to electrical outlet may be off.	Check to see if electrical outlet is controllet by a light switch and power is on.
	The telephone you are calling from is not a standard touch-tone.	Try calling from a different location (e.g. pay phone).
	Telephone line is not connected to wall jack.	Connect telephone line into wall jack. Try connecting into a different telephone wall jack.
	Security code not entered correctly.	3 digit remote secrity code must be entered within ten seconds of the beep at the end of your outgoing greeting. Press and hold each digit for 2 seconds, allowing a minimum of 2 seconds between digits.
	Remote security code being used differs from the code on the unit.	Look at the bottom of the FM2572 base for the correct 3 digit security code.
The machine beeps during the recording of my outgoing greeting.	The outgoing greeting you are recording is too long.	Record a shorter greeting (between 2 and 30 seconds).
The machine is cutting off incoming messages.	Incoming or memo messages are too long.	Maximum recording time for incoming or memo messages is 60 seconds.
	Caller may be pausing for more than 7 seconds.	Caller must speak continuously without any long pauses.

FCC Wants You to Know

This equipment complies with Part 68 of the FCC rules. On the bottom of the base of this equipment is a label that contains, among other information, the FCC Registration Number and Ringer Equivalence Number (REN) for this equipment. You must, upon request, provide this information to your telephone company. The REN is useful to determine the quantity of devices you may connect to your telephone line and still have all of those devices ring when your telephone number is called. In most, but not all areas, the sum of the RENs of all devices connected to one line should not exceed five (5.0). To be certain of the number of devices you may connect to your line, as determined by the REN, you should contact your local telephone company to determine the maximum REN for your calling area.

If your telephone equipment causes harm to the telephone network, the telephone company may discontinue your service temporarily. If possible, they will notify you in advance. But if advance notice isn't practical, you will be notified as soon as possible. You will be informed of your right to file a complaint with the FCC.

Your telephone company may make changes in its facilities, equipment, operation or procedures that could affect the proper functioning of your equipment. If they do, you will be notified in advance to give you an opportunity to maintain uninterrupted telephone service. If you experience trouble with this telephone equipment disconnect from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning.

This equipment may not be used on coin service provided by the telephone company. Connection to party lines is subject to state tariffs.

This equipment is hearing aid compatible.

Warning: changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

Service

According to FCC regulations, this equipment, which has been certified and registered by the FCC, may only be repaired by authorized persons. If repairs or adjustments are made by an unauthorized person, the FCC certification may be voided. Should you encounter any problems, please call the **Southwestern Bell Freedom Phone ® Retail Sales** Toll-Free Customer Help Line for assistance: **1-800-366-0937**, Monday - Friday 8:30 am - 9:00 pm, and Saturday 8:30 am - 12:30 pm (EST). You can also visit our website at **http: // www. swbfreedomphone. com**.

FOR IN-WARRANTY SERVICE:
Package your complete unit (including all adapters, line cords, and other accessories) and ship the unit postage prepaid* and insured (for your protection) to:

SOUTHWESTERN BELL FREEDOM PHONE ®
DEPT.: In Warranty
7475 North Glen Harbor Blvd., Glendale, AZ 85307

Be sure to include your return address, proof of purchase, a daytime phone number, $9.50 for postage and handling*, and a brief explanation of your difficulties.

***NOTE: California residents need only provide proof of purchase and should call 1-800-366-0937 for shipping instructions.**

FOR OUT-OF-WARRANTY REPLACEMENT:
You may call our toll-free Help Line for the price of a replacement before returning your unit. Please follow all instructions for In-Warranty service (above) to return your unit, and mark the package: **DEPT.: Out-of-Warranty.**

QUESTIONS?
STOP ... DON'T TAKE ME BACK TO THE STORE.
LOOK ... FOR THE TOLL-FREE "HELP" TELEPHONE NUMBER.
LISTEN ... AS THE EXPERTS TALK YOU THROUGH THE PROBLEM.

For immediate answers to your questions regarding operation, parts or installation, call:

Southwestern Bell Freedom Phone ® Retail Sales Help Line at:

1-800-366-0937

http: // www. swbfreedomphone. com

Limited Warranty

The obligation of **Southwestern Bell Freedom Phone ® Retail Sales** under this one (1) year warranty shall be limited to repair or replacement (at our option) during the warranty period of any part which proves defective in material or workmanship under normal installation, use and service, provided the product is returned to **Southwestern Bell Freedom Phone ® Retail Sales** or to one of our authorized Service centers TRANSPORTATION CHARGES PREPAID. (California residents should call 1-800-366-0937 for shipping instructions.) Products returned to us or to an Authorized Service Center must be accompanied by a copy of the purchase receipt. In the absence of such purchase receipt, the warranty period shall be one (1) year from the date of manufacture.

To obtain service under this warranty, return the defective product to the service center nearest you together with your sales slip and $9.50 for postage and handling.

California residents need only provide proof of purchase and should call 1-800-366-0937 for shipping instructions. You may also have other warranty rights which vary from state to state.

This warranty shall be invalid if the product is damaged as a result of defacement, misuse, abuse, neglect, accident, destruction, of alteration of the serial number, improper electrical voltages or currents, repair, alteration or maintenance by any person or party other than our own service facility or an authorized service center, of any use violative or instructions furnished by us.

This warranty is also rendered invalid if this product is removed from the country in which it was purchased, if it is used in a country in which it is not registered for use, and/or if it is used in a country for which it was not designed. Due to variations in telephone systems and communications laws, this product may be illegal for use in some countries. **Southwestern Bell Freedom Phone ® Retail Sales** assumes no responsibility for damages or penalties incurred resulting from the use of this product in a manner or location other than that for which it is intended.

This one-year warranty is in lieu of all other expressed warranties, obligations, or liabilities. ANY IMPLIED WARRANTIES, OBLIGATIONS, OR LIABILITIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE ONE-YEAR DURATION OF THIS WRITTEN LIMITED WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

IN NO EVENT SHALL WE BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, WHATSOEVER.

Some states do not allow the exclusion or limitation of special, incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Covered under one or more of the following US patents: 5,263,084